

## Article

# MOOC Video Personalized Classification Based on Cluster Analysis and Process Mining

Feng Zhang <sup>1,2,\*</sup> , Di Liu <sup>1</sup>  and Cong Liu <sup>3,\*</sup>

<sup>1</sup> College of Computer Science and Engineering, Shandong University of Science and Technology, Qingdao 266590, China; liudi19940801@163.com

<sup>2</sup> Shandong key Laboratory of Wisdom Mine Information Technology, Qingdao 266590, China

<sup>3</sup> College of Computer Science and Technology, Shandong University of Technology, Zibo 255000, China

\* Correspondence: zhangfeng@sdust.edu.cn (F.Z.); liuconchina@sdut.edu.cn (C.L.)

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**Abstract:** In the teaching based on MOOC (Massive Open Online Courses) and flipped classroom, a teacher needs to understand the difficulty and importance of MOOC videos in real time for students at different knowledge levels. In this way, a teacher can be more focused on the different difficulties and key points contained in the videos for students in a flipped classroom. Thus, the personalized teaching can be implemented. We propose an approach of MOOC video personalized classification based on cluster analysis and process mining to help a teacher understand the difficulty and importance of MOOC videos for students at different knowledge levels. Specifically, students are first clustered based on their knowledge levels through question answering data. Then, we propose the process model of a group of students which reflects the overall video watching behavior of these students. Next, we propose to use the process mining technique to mine the process model of each student cluster by the video watching data of the involved students. Finally, we propose an approach to measure the difficulty and importance of a video based on a process model. With this approach, MOOC videos can be classified for students at different knowledge levels according to difficulty and importance. Therefore, a teacher can carry out a flipped classroom more efficiently. Experiments on a real data set show that the difficulty and importance of videos obtained by the proposed approach can reflect students' subjective evaluation of the videos.

**Keywords:** MOOC videos; student clustering; process mining; video personalized classification

## 1. Introduction

The development of MOOC (Massive Open Online Courses) promotes the reform of global education. In the teaching based on MOOC and flipped classroom, a student mainly learns the knowledge by watching MOOC videos. Therefore, MOOC videos are important learning resources for students. Meanwhile, a teacher needs to adopt different teaching strategies for students because the difficulty and importance of MOOC videos are different for students at different knowledge levels. In this way, a teacher can implement personalized teaching. To this end, a teacher needs to understand the difficulty and importance of MOOC videos for students at different knowledge levels in real time before a flipped classroom [1–3]. Thus, the teacher can classify MOOC videos in a personalized way to implement flipped classroom teaching more effectively.

In the current teaching mode based on MOOC and flipped classroom, the data of students' learning processes is recorded in a MOOC platform. A valuable research question is the personalized classification of MOOC videos for students at different knowledge levels based on the learning data. Most existing works classify MOOC videos according to the content of videos. However, they pay little attention to classifying videos from the perspective of difficulty and importance, which is one of

the biggest concerns of a teacher before a flipped classroom. Furthermore, the differences of students' knowledge levels need to be considered because the difficulty and importance of a MOOC video generally vary with the knowledge levels of students. Consequently, existing approaches cannot assist teachers to carry out personalized teaching in the teaching process based on MOOC and flipped classroom [4,5]. To solve this problem, we propose an approach for MOOC video personalized classification based on cluster analysis and process mining. First, students are clustered based on knowledge levels according to their question answering data. Then, we propose the video learning behavior process model (hereinafter referred to as process model for short) to express the logical relationship of MOOC videos. We use the process mining technique to mine the process model of students in a cluster by their video watching data. Next, we propose to measure the MOOC video difficulty and importance based on the process model. Thus, the difficulty and importance of MOOC videos for students of each cluster can be obtained. Finally, the classification of videos in terms of the difficulty and importance can be obtained based on the difficulty and importance values of each video.

The main contributions of this paper are as follows:

1. an approach is proposed to implement MOOC video personalized classification in terms of difficulty and importance for students at different knowledge levels;
2. the business process modeling idea is introduced into the modeling of MOOC video learning behaviors, and the process mining technique is used to mine the video watching behaviors of students;
3. an approach of measuring difficulty and importance of MOOC videos based on a process model is proposed, by which the difficulty and importance of MOOC videos for students at different knowledge levels can be obtained automatically.

From the perspective of the teaching, a teacher can be assisted to understand the key points and difficulties of videos for students at different knowledge levels before a flipped classroom in real time. In this way, the teacher can spend more time explaining the difficulties and key points, interacting with students and answering students' questions rather than explaining the easy and unimportant knowledge points. Thus, the teacher can perform the flipped classroom teaching more effectively.

## 2. Related Works

EDM (Educational Data Mining) [6–8] is a hot topic in the field of educational technology. However, there are few works to cluster or classify MOOC videos using students' behavior data from the view of the difficulty and importance of videos. At present, there are mainly three types of works on clustering or classification of learning resources.

The first works focus on the automatic clustering or classification of learning resources using data mining techniques. For example, Wu et al. used the K-means algorithm to cluster educational resources based on the URL (Uniform Resource Locator), source, and content of learning resources [4]. Based on the metadata information of learning objects, Rodríguez Duque and Ovalle used the multi-agent technique and K-means clustering algorithm to implement automatic clustering of learning objects [5]. In these works, clustering was implemented based on the content of learning resources, such as textual descriptions. However, MOOC videos commonly do not have enough text or metadata information to describe their content. Moreover, the existing descriptions of videos are mainly used to describe the content of knowledge points, which cannot be used to measure the difficulty and importance of videos. Therefore, these methods are not suitable for the difficulty and importance measure of MOOC videos.

In the second type of work, different features of learning resources are obtained through students' learning behavior. For example, Van der Sluis, Ginn, and Van der Zee presented the formalized definition of the information complexity in videos [9]. Based on clickstream tracking data, they explored the relationship between videos complexity and students' stay proportion or stay time. Similarly, Li et al. discussed the relationship between video interaction patterns and video difficulty as well as students' revisiting behaviors and performance [10]. Ye, Cheng, and Huang used the K-means

clustering algorithm to automatically classify a large number of network learning resources and evaluated the resources after clustering by dominant relationship [11]. Then, they selected high-quality network learning resources by the survival of the fittest mechanism. On the whole, these works mainly use the data of student behavior in MOOCs to judge the features of videos. However, they do not propose specific measure approaches of video features. Moreover, they do not implement the personalized classification based on the video features.

The third type of works studied the semantic similarity between learning resources based on the co-occurrence relationship of learning resources [12,13]. For the semantic similarity measure of learning resources, these works did not consider the content of the learning resources but the data of learning resources used by users. The basic idea of these works was that, if two learning resources are used in the same session, they were semantically similar. However, this kind of work mainly studies the semantic similarity between learning resources based on their content. Therefore, these works cannot be used for the classification of MOOC videos based on the difficulty and importance.

In summary, the existing EDM works cannot implement the personalized classification of MOOC videos based on the difficulty and importance. It is necessary to study the personalized measure and classification of MOOC videos from the perspective of difficulty and importance by the learning data of students.

### 3. MOOC Video Personalized Classification Framework

According to the teaching practice, learning behaviors of students are different for videos with different difficulty and importance in the MOOC-based learning process. A student usually watches more difficult videos many times in a short time. Meanwhile, a student also watches the videos with more important content many times, and the time interval of watching is related to the importance of videos. For the analysis of difficulty and importance of MOOC videos, we should consider not only the times of watching but also the specific time of watching. Therefore, we propose to measure the difficulty and importance of the videos based on the video learning process model, which considers both the watching times and the watching time sequence of videos. The video learning process model can describe the overall video watching behavior of a group of students, and it implies the difficulty and importance information of videos.

Based on the above ideas, we propose an approach for MOOC video personalized classification based on clustering analysis and process mining. The overall framework of the approach is shown in Figure 1. Specifically, students are first clustered based on their knowledge levels according to their homework, question-solving, or other relevant data. Next, the process mining technique is used to mine the video watching data of students in each cluster, and the process model describing video learning behavior in each student cluster is mined. Finally, the difficulty and importance values of each MOOC video are calculated using the process model of each student cluster. Thus, videos can be classified according to their difficulty and importance for students in each cluster.

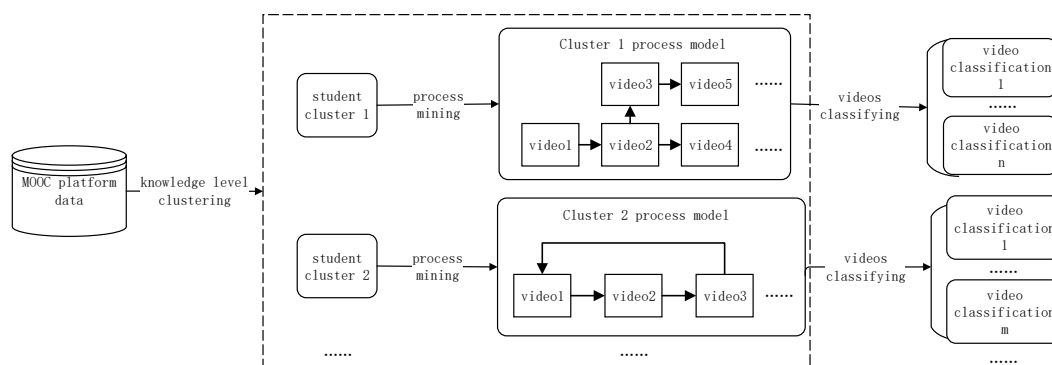


Figure 1. MOOC (Massive Open Online Courses) video personalized classification framework.

### 3.1. Student Clustering

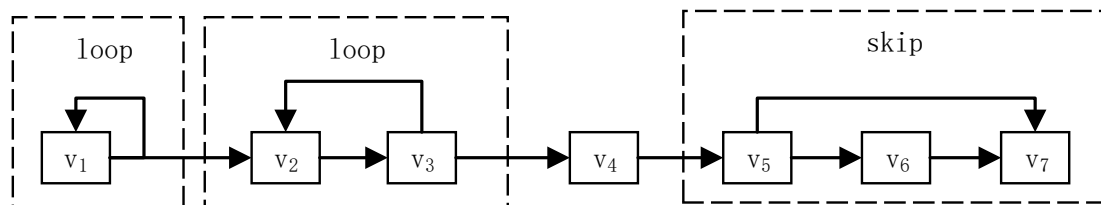
A teacher needs to understand the knowledge levels of students first in the process of personalized teaching, which is the basis of MOOC video personalized classification. The knowledge levels of students can be obtained through the data in online learning systems [14]. Therefore, we use the question answering data of students to measure their knowledge levels. In this way, we can implement student clustering based on their knowledge levels.

### 3.2. Video Learning Behavior Process Model Mining

Process mining is an extension of data mining in process management, and its applications include process discovery, conformance checking, and bottleneck analysis [15–21], etc. Among them, process discovery gets the process model based on multiple sequences in the event log. In this study, we apply the process mining technique to the MOOC video watching data. Thus, we can mine the overall video learning behavior of a group of students through their video watching data, which is expressed in a process model that describes the logical relationship of MOOC videos. The definition of the video learning behavior process model is given below.

**Definition 1.** VLBP (Video Learning Behavior Process) =  $(V, E)$ , where  $V = \{v_1, v_2, \dots, v_n\}$  is a set of  $n$  MOOC videos and  $E = \{e_1, e_2, \dots, e_m\}$  is a set of order relationships between MOOC videos, in which  $e_i$  is the sequential relationship between two different videos in  $V$ .

VLBP is composed of MOOC videos nodes and directed arcs that express the sequence of videos. VLBP contains logical structures among videos, such as order, loop, and skip. Figure 2 shows an example of a VLBP model. In Figure 2,  $v_1$  exists in a *loop* structure, indicating that students watch  $v_1$  repeatedly;  $v_2$  and  $v_3$  exist in a *loop* structure, which means students watch  $v_2$  and  $v_3$  in order repeatedly; and  $v_5$ ,  $v_6$ , and  $v_7$  exist in a *skip* structure, which means students can skip  $v_6$  and watch  $v_7$  directly after watching  $v_5$ .



**Figure 2.** An example of Video Learning Behavior Process (VLBP).

### 3.3. MOOC Video Personalized Classification

We can find the difficulty and importance of MOOC videos for students by analyzing their overall learning behavior expressed by a VLBP model. For example, the *loop* structure in a VLBP model shows that the students watch the videos in this structure repeatedly, indicating that these videos are difficult or more important for these students. The *skip* structure shows the students skip the videos, which indicates that the videos are less important for the students. We can see that the specific structures in a VLBP model can reflect the difficulty and importance features of videos. Through the *loop*, *skip*, and other structures in a VLBP model, the learning behavior of students hidden in these structures can be analyzed and the difficulty and importance of videos for the students at different knowledge levels can be obtained. In this way, the MOOC video personalized classification can be implemented based on the obtained difficulty and importance.

## 4. MOOC Video Personalized Classification

### 4.1. Student Clustering

As mentioned above, the knowledge level of a student can be obtained through the question answering data. In the teaching process, a teacher can assign exercises to test students' mastery of knowledge points and can get students' knowledge levels through the results of exercises. In this way, a teacher can obtain student clusters based on their knowledge levels.

In the actual teaching, a teacher can choose different features of question answering data according to a course. For example, subjective questions usually have corresponding scores and a teacher can decide the scores based on the answers. For computer programming questions, if online judge (OJ) system [22] is used, the answer results can be "pass", "error", "timeout", etc., in which "pass" indicates that the answer is correct and other results indicate that the answer is wrong. In a word, a teacher can choose the features of question answering data that are used to measure students' knowledge levels in practice. We use three features of question answering data to measure knowledge levels of students in this study: the scope of the answered questions, the score, and the number of correct answers.

We use the clustering algorithm to cluster students after determining the clustering features of question answering data. Classic clustering algorithms include K-means clustering [23], hierarchical clustering [24], etc. In the actual teaching, students' knowledge levels are usually divided into several categories, such as "excellent", "good", "general", and "poor". Therefore, we use the K-means clustering algorithm. The student clustering based on the K-means algorithm according to the knowledge levels of students is shown in Algorithm 1.

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**Algorithm 1** Student clustering based on question answering vectors by K-means clustering.

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**Input:** Students set  $S = \{s_1, s_2, \dots, s_n\}$ ; Students' question answering vector set  $SV = \{sv_1, sv_2, \dots, sv_n\}$ ;  $sv_i$  represents the question answering vector of the  $i$ -th student; The number of clusters  $K$ ; Max iteration times  $MT_1$ ; Max times of cluster centers unchanging  $MT_2$

**Output:**  $K$  clusters:  $C_1, C_2, \dots, C_K$

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1:  init:  $C_1 = C_2 = \dots = C_K = \{\}$ , current iteration times  $CT_1 = 0$ , current times of cluster centers
    unchanging  $CT_2 = 0$ ,
2:   $CV = \{cv_1, cv_2, \dots, cv_K\} = \text{Random}(SV, K)$  //select the question answering vectors of  $K$  students as  $K$ 
    initial cluster centers randomly
3:  while ( $CT_1 < MT_1$  and  $CT_2 < MT_2$ ) //stop iteration when  $CT_1$  reach  $MT_1$  or  $CT_2$  reach  $MT_2$ 
4:    for each  $sv_i \in SV$  and  $cv_j \in CV$ : //traverse question answering vectors and cluster centers
5:      if ( $sv_i$  nearest to  $cv_j$ ) then: //search the nearest cluster center to each students
6:        add  $s_i$  to  $C_j$  //add student  $s_i$  to the nearest cluster
7:      end if
8:    end for
9:    for each  $cv_i \in CV$ , each  $s_j \in C_i$ : //traverse cluster centers and students that belong to the cluster
10:      $cv_i = \text{avg}(sv_j)$  //take the average value of every students' question answering vectors in cluster  $i$  as
    new cluster centers of cluster  $i$ 
11:   end for
12:    $CT_1 = CT_1 + 1$  //add 1 to max iteration times
13:   if ( $\text{unchanged}(CV)$ ) then: //if all cluster centers are unchanged
14:      $CT_2 = CT_2 + 1$  //add 1 to max times of cluster centers unchanging
15:   end if
16: end while
17: output  $C_1, C_2, \dots, C_K$ 

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In Algorithm 1, question answering vector is  $V = (data_1, data_2, \dots, data_n)$ , where  $n$  is the number of the clustering features and  $data_i$  represents the  $i$ -th clustering feature of the question answering data. Algorithm 1 first randomly selects  $K$  objects as the initial cluster centers (line 2). Then, it calculates

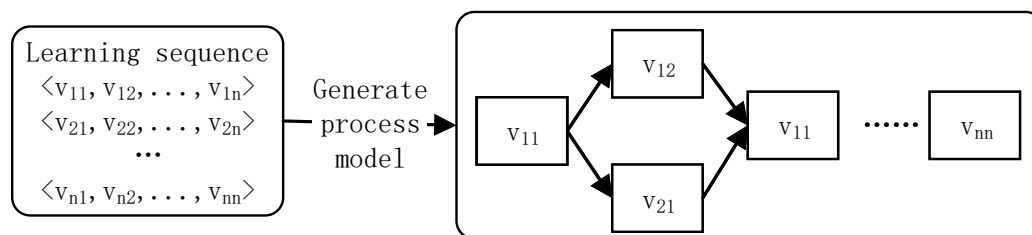
the distance between each object and each cluster center and assigns each object to the cluster center closest to it (lines 4–8). Next, the algorithm recalculates all cluster centers based on the existing objects in each cluster (lines 9–11) and updates the iteration conditions (lines 12–15). Repeat the process until the termination conditions are met (lines 3–16). Finally, the algorithm outputs the clusters (line 17).

#### 4.2. VLBP Model Mining

Video watching data of a student in a MOOC platform consists of a sequence of MOOC videos (herein referred to as learning sequence), which records the MOOC videos watched by the student in chronological order. The definition of the learning sequence is given below.

**Definition 2.** *LS (Learning Sequence) =  $\langle v_1, v_2, v_3, \dots, v_n \rangle$ , where  $n$  is a natural number and  $v_i$  denotes the  $i$ -th video in the sequence.*

The VLBP model of a student cluster can be obtained by a process mining algorithm through the MOOC video watching sequence data in the student cluster. The mining process is shown in Figure 3. Existing process mining algorithms include the  $\alpha$ -algorithm [25], the heuristic mining algorithm [26], the genetic mining algorithm [27], the fuzzy mining algorithm [28], etc. In addition, a VLBP model can be expressed as a Petri net, a heuristic net, a BPMN (Business Process Modelling Notation) model, and so on. Heuristic algorithms can deal with *short loop* structure and noisy data, and it does not need complete logs and a large number of parameters. Furthermore, its mining speed is faster. In terms of the process model, the heuristic net is more concise, and it can better reflect the model structure. Therefore, it facilitates the difficulty and importance analysis of videos. We use the heuristic algorithm to mine the VLBP model based on the heuristic net, which is shown in Algorithm 2.



**Figure 3.** VLBP model mining based on process mining.

Algorithm 2 first counts the number of directly following relationships (lines 7–9) between every two adjacent videos  $v_i$  and  $v_{i+1}$  in the learning sequence. Next, it calculates the dependency between every two videos  $v_i$  and  $v_j$  (lines 11–16). Then, if the number of directly following relationships and the dependence of  $v_i$  and  $v_j$  are greater than  $Tf$  and  $Td$ ,  $v_i$  and  $v_j$  are added into the video set of the VLBP model and the sequence relationship of  $v_i$  and  $v_j$  is added into the relationship set of the VLBP model (lines 17–22).

#### 4.3. Video Classification Based on VLBP

We can get the importance and difficulty values of MOOC videos for students by analyzing the structures in a VLBP model. Based on the obtained importance and difficulty values of each video, we can classify videos for students in each cluster. Therefore, we first present the model structures that can reflect the difficulty and importance of videos in a VLBP model. Next, we introduce the difficulty and importance measure of the videos through these structures. Based on the difficulty and importance values of each video in a student cluster, we can classify the videos for the students in the cluster.



**Algorithm 2** VLBP model mining based on heuristic mining.

**Input:** Learning Sequence set  $LSS = \{LS_1, LS_2, \dots, LS_n\}$ ; The threshold of the number of following directly  $Tf$ ; The threshold of dependency  $Td$ ;

**Output:** VLBP = (V, E)

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1: init: the number of following directly matrix  $F[][]=0$ , dependency matrix  $D[][]$ , all videos set  $V_{all} = \{\}$ , target
   videos set  $V = \{\}$ , order relations set  $E = \{\}$ 
2: for each  $LS \in LSS$  and each  $v_i \in LS$ : //traverse videos belonging to LSS
3:   if ( $v_i$  not belong to  $V_{all}$ ) then:
4:     add  $v_i$  to  $V_{all}$  //record videos that appear in LSS
5:   end if
6: end for
7: for each  $LS \in LSS$  and each  $v_i, v_{i+1} \in LS$ : //traverse neighboring videos in each LS in LSS
8:    $F[v_i][v_{i+1}] = F[v_i][v_{i+1}] + 1$  //count the times that  $v_i$  follows  $v_j$  directly
9: end for
10: for each  $v_i, v_j \in V_{all}$ : //traverse every two videos
11:   if ( $v_i == v_j$ ) then:
12:      $D[v_i][v_j] = F[v_i][v_j] / (F[v_i][v_j] + 1)$  //calculate the dependency between  $v_i$  and itself
13:   end if
14:   if ( $v_i \neq v_j$ ) then:
15:      $D[v_i][v_j] = (F[v_i][v_j] - F[v_j][v_i]) / (F[v_i][v_j] + F[v_j][v_i] + 1)$  //calculate the dependency between  $v_i$  and  $v_j$ 
16:   end if
17:   if ( $F[v_i][v_j] \geq Tf$ ) and ( $D[v_i][v_j] \geq Td$ ) then: //the number of following directly and the dependency
   between videos are all greater than or equal to the threshold
18:     if ( $v_i, v_j$  not belong to  $V$ ) then:
19:       add  $v_i, v_j$  to  $V$  //record videos that meet the conditions
20:     end if
21:     add ( $v_i, v_j$ ) to  $E$  //record the order relationship between videos
22:   end if
23: end for
24: output (V, E)

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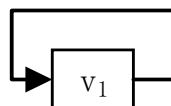
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## 4.3.1. VLBP Structures for Video Difficulty and Importance Measure

According to a VLBP model, the following four structures are mainly considered to measure the difficulty and importance of MOOC videos.

- *Self-Loop*

This structure refers to a *loop* structure containing only one video. Figure 4 shows an example of a *self-looping* structure where the video is  $v_1$ . From the perspective of importance, the structure represents the repeated watching behavior of students. The behavior indicates that the content of the video is more important. From the perspective of difficulty, the centralized learning behavior of a single video also indicates that the content of the video is more difficult.



**Figure 4.** An example of a *self-loop* structure.

- *Short-Loop*

This structure refers to a *loop* structure containing 2- $n$  videos ( $n$  can be determined in a practical teaching practice). Figure 5 shows an example of a *short-loop* structure in which the videos are  $v_1, v_2$ ,

and  $v_3$ . From the perspective of importance, the correlation between the videos in the structure is strong. This is to say, these videos are commonly watched together. The behavior of watching the videos repeatedly in the structure indicates that the content of these video is more important. From the perspective of video difficulty, the continuous learning behavior of a small number of correlated videos also indicates that the content of these videos is more difficult. As a result, these videos need to be watched many times.

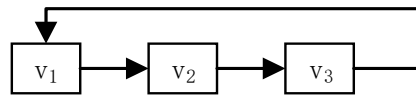


Figure 5. An example of a *short-loop* structure.

- *Long-Loop*

This structure refers to a *loop* structure containing more than  $n$  videos in the loop ( $n$  can be determined in a practical teaching practice). Figure 6 shows an example of a *long-loop* structure where videos are  $v_1$ – $v_6$ . From the perspective of importance, this structure indicates that students review a set of videos that they have watched. This structure usually appears after students have watched these videos for a long time. Reviewing videos shows that these videos are important. Through data analysis, we find that videos in a *long-loop* structure generally belong to multiple chapters of the course, and there may not be correlations among these videos. From the perspective of difficulty, the reviewing behaviors of videos that have no correlations are not because these videos are difficult. In practice, it is possibly because students have forgotten the content of these videos after long interval. Therefore, it does not mean that videos in this structure are difficult.

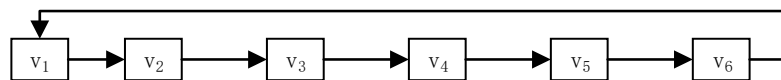


Figure 6. An example of a *long-loop* structure.

- *Skip*

This structure consists of a start node, a skip branch, and an end node. The videos in the skip branch are skipped by students in the learning process. Figure 7 shows an example of a *skip* structure, where  $v_1$  is the start node,  $v_2$  and  $v_3$  form the skip branch, and  $v_4$  is the end node. In this example,  $v_4$  can be directly watched after watching  $v_1$  while ignoring  $v_2$  and  $v_3$ . It can be seen that the videos in the skip branch are less important.

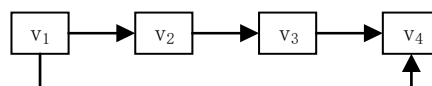


Figure 7. An example of a *skip* structure.

#### 4.3.2. Video Importance and Difficulty Measure based on VLBP

Based on the above analysis, the difficulty of videos can be obtained by analyzing *self-loop* and *short-loop* structures of VLBP because videos in these two structures are more difficult. The importance of videos can be obtained by analyzing *self-loop*, *short-loop*, *long-loop*, and *skip* structure of VLBP. Specifically, videos in the first three structures are more important, while videos in the skip branch of a *Skip* structure are less important. Accordingly, we give the following approach to measuring the difficulty and importance of MOOC videos based on the structures of VLBP.

We denote that  $v_i$  is the  $i$ -th video,  $D_i$  is the difficulty of  $v_i$ , and  $I_i$  is the importance of  $v_i$ .  $EX_i$  indicates whether  $v_i$  appears in a VLBP model. Specifically,  $EX_i = 1$  indicates that  $v_i$  appears in



the VLBP model and  $EX_i = 0$  indicates that  $v_i$  does not appear in the VLBP model. In addition,  $EX_i(x)$  indicates whether  $v_i$  exists in the  $x$  structure. Specifically,  $EX_i(x) = 1$  indicates that  $v_i$  exists in the  $x$  structure and  $EX_i(x) = 0$  indicates that  $v_i$  does not exist in the  $x$  structure (if  $x$  is a *skip* structure,  $x$  represents the skip branch in the *skip* structure). We give the calculation methods of  $D_i$  and  $I_i$  as Equations (1) and (2) to quantify the difficulty and importance of a video.

$$D_i = EX_i + EX_i(\text{SelfLoop}) + EX_i(\text{ShortLoop}) \quad (1)$$

$$I_i = EX_i + EX_i(\text{SelfLoop}) + EX_i(\text{ShortLoop}) + EX_i(\text{LongLoop}) - EX_i(\text{Skip}) \quad (2)$$

Figure 8 shows a VLBP model, which is mined by the video watching data of a group of students. Four structures in the VLBP model are analyzed to calculate the difficulty and importance values of the videos  $v_1$ – $v_{13}$ . All the structures, together with the difficulty and importance of videos calculated by Equations (1) and (2), are shown in Table 1. In Table 1, different videos with the same structure name indicate that these videos exist in the same structure (note that videos with the same *skip* structure indicate that these videos belong to the same skip branch). For example,  $v_1$  is in the *self-loop*,  $v_2$  and  $v_3$  exist in the same *short-loop*, and  $v_6$  and  $v_7$  exist in the same *short-loop*. In addition,  $v_4$ ,  $v_5$ ,  $v_6$ ,  $v_7$ ,  $v_8$ , and  $v_9$  exist in the same *long-loop* and  $v_{11}$  can be skipped. In addition, the video that does not appear in the VLBP model is  $v_{13}$ .

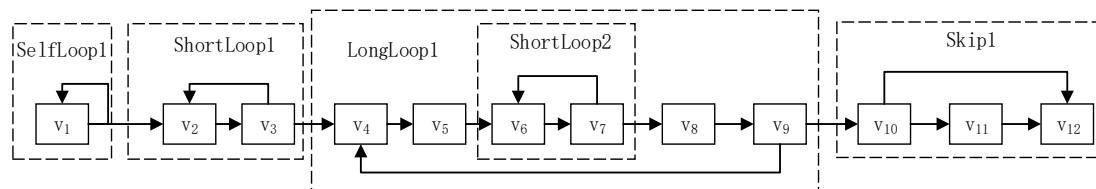


Figure 8. A VLBP example.

Table 1. Model structures, video difficulty, and importance in Figure 8.

Video Name	Whether it Appears	Self-Loop	Short-Loop	Long-Loop	Skip	Difficulty	Importance
$v_1$	1	Self-Loop1				2	2
$v_2$	1		Short-Loop1			2	2
$v_3$	1		Short-Loop1			2	2
$v_4$	1			Long-Loop1		1	2
$v_5$	1			Long-Loop1		1	2
$v_6$	1		Short-Loop2	Long-Loop1		2	3
$v_7$	1		Short-Loop2	Long-Loop1		2	3
$v_8$	1			Long-Loop1		1	2
$v_9$	1			Long-Loop1		1	2
$v_{10}$	1					1	1
$v_{11}$	1				Skip1	1	0
$v_{12}$	1					1	1
$v_{13}$	0						

#### 4.3.3. MOOC Video Classification

Videos can be classified according to its values of difficulty and importance obtained by the VLBP model. For example, videos in Figure 8 are classified based on the difficulty and importance in Table 1. First, the videos with the difficulty value 1 are  $v_4$ ,  $v_5$ ,  $v_8$ ,  $v_9$ ,  $v_{10}$ ,  $v_{11}$ , and  $v_{12}$  and the videos with the difficulty value 2 are  $v_1$ ,  $v_2$ ,  $v_3$ ,  $v_6$ , and  $v_7$ . Second, the video with the importance value 0 is  $v_{11}$ ; the videos with the importance value 1 are  $v_{10}$  and  $v_{12}$ ; the videos with importance 2 are  $v_1$ ,  $v_2$ ,  $v_3$ ,

$v_6$ , and  $v_7$ ; and the videos with importance 3 are  $v_6$  and  $v_7$ . The final classification results are shown in Table 2.

**Table 2.** MOOC video classification results in Figure 8.

classify by difficult	classification 1 (D = 1)		classification 2 (D = 2)	
	$v_4, v_5, v_8, v_9, v_{10}, v_{11}, v_{12}$		$v_1, v_2, v_3, v_6, v_7$	
classify by importance	classification 1 (I = 0)	classification 2 (I = 1)	classification 3 (I = 2)	classification 4 (I = 3)
	$v_{11}$	$v_{10}, v_{12}$	$v_1, v_2, v_3, v_4, v_5, v_8, v_9$	$v_6, v_7$

## 5. Experiment and Evaluation

This section evaluates the effectiveness of the proposed approach through an experiment based on a real dataset of a MOOC and OJ platform (Appendix A). We first introduce the dataset used in the experiment. Next, we introduce the procedures of the experiment. Finally, we give the experimental results.

### 5.1. Dataset

We select the learning data in the MOOC and OJ platform of our college. The video watching records are produced by two classes of students majoring in software engineering who learned Java course in one semester. The dataset mainly contains the data of students' OJ exercises and MOOC video watching sequences. The former is used to cluster students, and the latter is used to generate the VLBP model of each student cluster.

- Question answering data

We use the question submission data from OJ as the question answering data. We get question submission data of each student in the OJ system, including the correct number and the total number of answered questions. The correct number of answered questions can reflect students' knowledge level because each question commonly covers one or more knowledge points. Moreover, the programming questions in OJ can be submitted repeatedly. Students can submit answers multiple times until the answers are correct when they submit wrong answers. For the same question, the students at high knowledge level usually submit fewer times than the students at low knowledge level. Therefore, besides the correct number of answered questions, we take the correct rate of answered questions (the correct number of answered questions divided by the total number of answered questions) as another feature to measure the knowledge level of students.

- Video watching data

A video watching record contains the video name and learning time. According to the learning time of the videos, video watching sequence of each student can be obtained. We choose the videos in the first four chapters of the Java course in this experiment due to the large number of videos in the dataset. Meanwhile, we preprocess the video watching data to improve the accuracy of the experiment. Specifically, the learning records with video watching interval less than 1 minute and the records of student who do not watch any videos or only watch a few videos (the number of watched videos is less than one tenth of the total videos) are removed.

### 5.2. Experimental Procedures

#### 5.2.1. Student Clustering

In this experiment, we cluster students based on the correct number and correct rate of their answered questions. By analyzing the data, the number of clusters in the experiment is set to 4. Then, we use K-means clustering algorithm to cluster the students. Finally, we analyze the average values of each cluster, and the result is shown in Table 3.

Table 3. Clustering result.

Cluster	Number of Students	Correct Number of Answered Questions	Correct Rate of Answered Questions	Knowledge Level
1	12	16.0833	0.5092	High
2	56	11.3214	0.4818	Middle
3	26	8.8077	0.3058	Low
4	2	2.5	0.875	Poor
overall mean	96	11.0521	0.4457	

The correct number and correct rate of answered questions in cluster 1 are higher than cluster 2 and cluster 3 and much higher than the overall mean. The correct number and correct rate of answered questions in cluster 2 are higher than those in cluster 3 and slightly higher than the overall mean. The correct answer and correct rate of students in cluster 3 are lower than the overall mean. In addition, the correct number of cluster 4 is very small but the correct rate is the highest. This is because there are only two students in cluster 4 and they only answered relatively easy questions. As a result, this cluster is not considered in the experiment. According to the mean values in each cluster, we can determine that clusters 1, 2, and 3 correspond to the three categories of students at knowledge levels of “high”, “middle”, and “low”, respectively.

### 5.2.2. VLBP Model Mining and Video Classification

We use the heuristic mining algorithm to obtain the VLBP model of each student cluster by the MOOC video watching sequences of all students in each cluster. Taking the students at “high” knowledge level as an example, a part of its VLBP model is shown in Figure 9. We can see the VLBP model contains three structures: *self-loop*, *short-loop*, and *long-loop*.

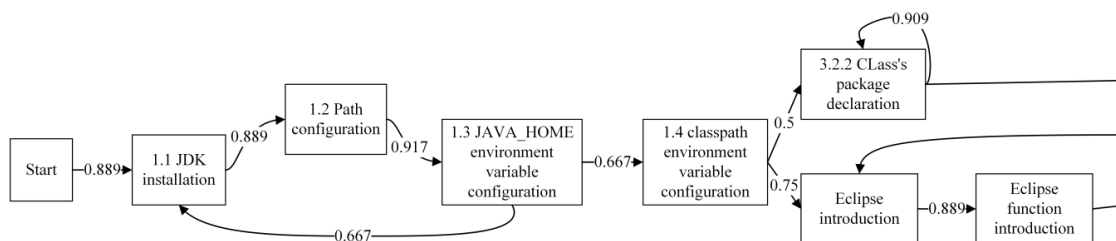


Figure 9. The VLBP model segment of the student cluster at “high” knowledge level.

Next, we find out above four kinds of structures in the VLBP model of each student cluster. Based on these structures, we calculate the difficulty  $D$  and importance  $I$  of each video. Finally, we classify the videos for three kinds of students according to their difficulty and importance. Take the student cluster at “high” knowledge level as an example. The VLBP model structures and the difficulty and importance of a few videos are shown in Table 4. According to the values in this table, the video classification result of this type of students can be obtained. Table 5 shows the final classification result, in which video names are denoted as  $v_1-v_{40}$ .

**Table 4.** Model structure and the difficulty and importance values for the students at “high” knowledge level.

Video Name	Whether It Appears	Self-Loop	Short-Loop	Long-Loop	Skip	D	I
1.1 JDK installation	1		Short-Loop1			2	2
1.2 Path configuration	1		Short-Loop1			2	2
1.3 JAVA_HOME environment variable configuration	1		Short-Loop1			2	2
1.4 classpath environment variable configuration	1					1	1

**Table 5.** Video classification result of student cluster with “high” knowledge level.

	classification1 (D = 1)		classification2 (D = 2)
classify by difficult	V4, V5, V6, V7, V8, V9, V10, V11, V12, V13, V14, V15, V17, V18, V19, V20, V21, V22, V23, V24, V25, V26, V27, V28, V29, V30, V31, V32, V33, V34, V39, V40		V1, V2, V3, V16, V35, V36, V37, V38
	classification1 (I = 1)	classification2 (I = 2)	classification3 (I = 3)
classify by importance	V4, V17, V19, V20, V21, V22, V23, V24, V25	V1, V2, V3, V5, V6, V7, V8, V9, V10, V11, V12, V13, V14, V15, V16, V18, V26, V27, V28, V29, V30, V31, V32, V33, V34, V39, V40	V35, V36, V37, V38

### 5.3. Experiment Analysis and Verification

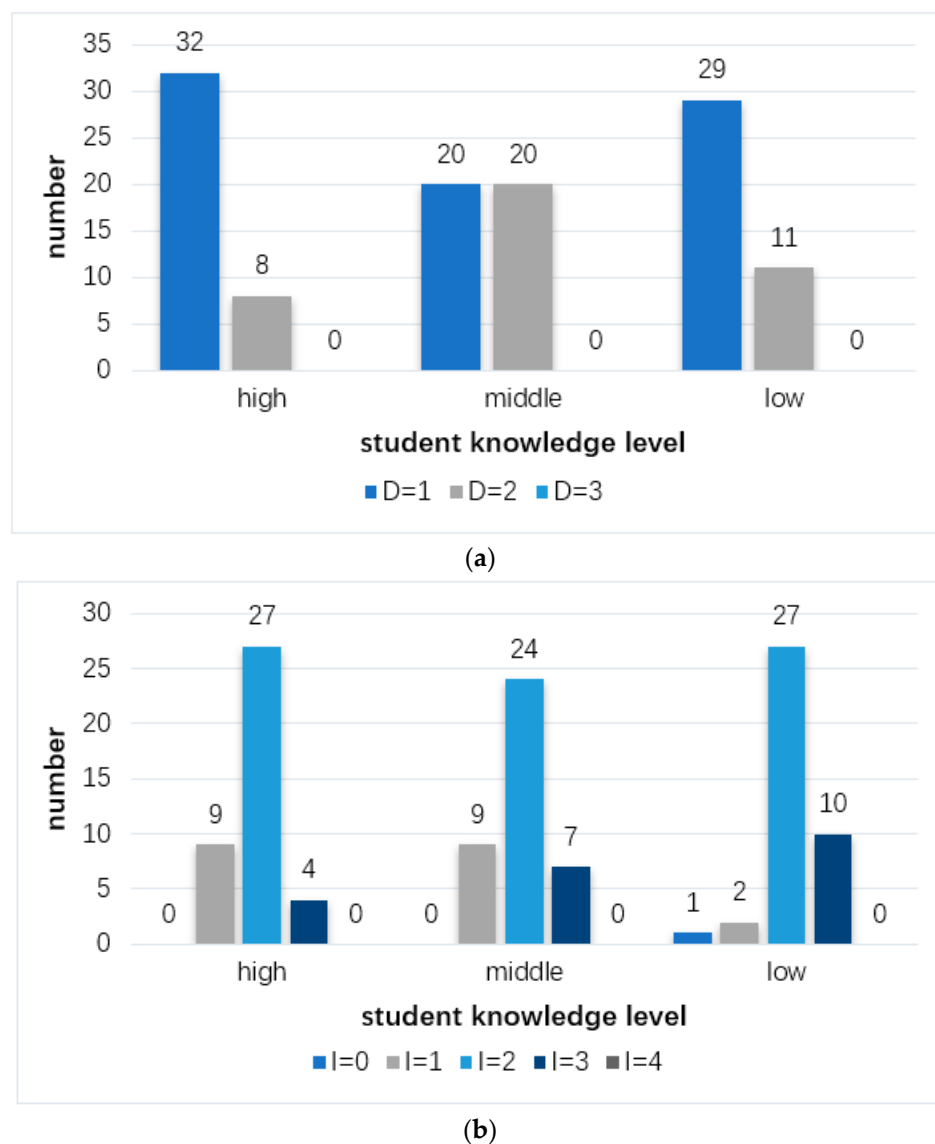
In order to verify the effectiveness of the proposed approach, we first analyze the differences of video difficulty and importance for students at different knowledge levels. To this end, we compare the number of videos with different difficulty and importance in the experimental result. Then, we obtain students' subjective evaluation of the difficulty and importance of videos through questionnaires. Finally, we evaluate the accuracy of the proposed approach by comparing the result of our approach with that of the questionnaires.

#### 5.3.1. Difficulty and Importance Analysis of Videos

We count the number of videos with different difficulty and importance in the above three student clusters to analyze the video classification result. The comparison result is shown in Figure 10, from which we can draw following conclusions.

- Difficulty

The difficulty of a video is different for students at different knowledge levels. We compare the number of videos with different difficulty in three student clusters in Figure 10a. We can see that, for students at the “high” and “low” knowledge levels, the number of videos with difficulty of 1 is more than those with difficulty of 2. Meanwhile, the number of videos with difficulty of 1 and 2 are equal for students at the “middle” knowledge level. This is because students at the “high” knowledge level generally have higher learning ability and because there are less difficult videos and more easy videos for them. However, for the students at the “low” knowledge level, there are fewer difficult videos and more easy videos, compared with those at the “middle” knowledge level. Through the interview with students, we find that many students at the “low” knowledge level rarely watch videos repeatedly in a short time in the learning process, even if these videos are difficult. In this case, the video watching data cannot reflect the videos' real difficulty for these students. In conclusion, for students at the “middle” or “high” knowledge levels, the higher the knowledge level of students, the lower the difficulty of videos.



**Figure 10.** (a) The number of videos with different difficulty in three student clusters and (b) the number of videos with different importance in three student clusters.

- Importance

The importance of a video is also different for students at different knowledge levels. We compare the number of videos with different importance in three student clusters according to Figure 10b. We can see that, for students at the “high” knowledge level, the overall importance of all videos is lower than that for the other two groups of students. For students at the “middle” knowledge level, the overall importance of all videos is lower than students at the “low” knowledge level. This is because the students at the “high” knowledge level grasp knowledge points of videos better, reducing behaviors of reviewing videos. However, the students at the “low” knowledge level have a weak grasp of knowledge. As a result, they have more behaviors of reviewing videos after a long time. According to the experimental results, we can conclude that the higher the students’ knowledge level, the lower the importance of videos.

### 5.3.2. Effectiveness of Video Personalized Classification

We verify the effectiveness of video personalized classification by comparing with the results of the students' questionnaires. Specifically, ninety-six students from the two classes who participated in the course evaluated the difficulty and importance of forty videos in the Java course (video names are denoted as  $v_1-v_{40}$ ). We compare the evaluation results of students with the classification results obtained by our approach.

- Questionnaire design

The questionnaire evaluates each video in terms of difficulty and importance. The optional values of difficulty are "easy", "harder", and "difficult", which are denoted as one, two, and three, respectively. The optional values of importance are "unimportant", "relatively important", "important", "more important", and "very important", which are denoted as zero, one, two, three, and four, respectively.

- Classification accuracy

We denote the results of the questionnaire and the experiment as *IG* (Investigation Group) and *EG* (Experiment Group). In order to judge whether video difficulty and importance of *EG* are consistent with that of *IG*, we compare the results of *IG* with *EG* and obtain the average accuracy of video difficulty (denoted as  $DP_x$ ) and the average accuracy of video importance (denoted as  $IP_x$ ) in the student cluster  $x$  in *EG*.

We denote that  $n$  is the number of videos and that  $m_x$  is the number of students in cluster  $x$ , and we denote that  $ED_{xi}$  is the difficulty evaluation of cluster  $x$  for  $i$ -th video in *EG* and that  $ID_{xij}$  is the difficulty value given by  $j$ -th student in cluster  $x$  for the  $i$ -th video in *IG*. Thus,  $DP_x$  can be measured by Equation (3). Similarly, we denote that  $EI_{xi}$  is the importance evaluation of cluster  $x$  for the  $i$ -th video in *EG* and that  $II_{xij}$  is the importance value given by the  $j$ -th student in cluster  $x$  for the  $i$ -th video in *IG*. Thus,  $IP_x$  can be measured by Equation (4).

$$DP_x = \frac{\sum_{i=1}^n DA_{xi}}{n}, DA_{xi} = \frac{DN_{xi}}{m_x}, DN_{xi} = \sum_{j=1}^{m_x} DC_{xij}, DC_{xij} = \begin{cases} 1, & ED_{xi} = ID_{xij} \\ 0, & ED_{xi} \neq ID_{xij} \end{cases} \quad (3)$$

$$IP_x = \frac{\sum_{i=1}^n IA_{xi}}{n}, IA_{xi} = \frac{IN_{xi}}{m_x}, IN_{xi} = \sum_{j=1}^{m_x} IC_{xij}, IC_{xij} = \begin{cases} 1, & EI_{xi} = II_{xij} \\ 0, & EI_{xi} \neq II_{xij} \end{cases} \quad (4)$$

In Equation (3), we use  $DC_{xij}$  to judge whether the difficulty of the  $i$ -th video in cluster  $x$  evaluated by *EG* and that given by the  $j$ -th student are consistent and we use  $DN_{xi}$  to get the number of  $DC_{xij}$  of which the value is 1. Next, we use  $DA_{xi}$  to get the accuracy of difficulty evaluation of cluster  $x$  for the  $i$ -th video in *EG*. Finally, we get the average accuracy of difficulty evaluation of cluster  $x$  for all videos in *EG* by Equation (3). In the same way, we can get the average accuracy of importance evaluation of cluster  $x$  for all videos in *EG* by Equation (4). In the experiment, students are divided into three groups according to the clusters, and the average accuracy of difficulty and importance evaluation of each group of students for all videos is calculated (Note that the videos evaluated by students do not include the videos not watched by students). The calculation result is shown in Figure 11.

- Result analysis

First, we can see that the accuracy of difficulty is higher than that of importance from Figure 11. This is because the range of difficulty is one to three while the range of importance is zero to four. Thus, the classification of importance is more detailed. As a result, when students fill out the questionnaire, the value range of importance is larger than that of difficulty, which makes the evaluation results of importance more scattered.

Second, from the perspective of the video classification granularity, fine-grained video classification can better reflect the features of videos but the accuracy becomes lower. The coarse-grained video



classification cannot reflect the features of videos better, but the accuracy is higher. Therefore, for the number of video classifications, we should take into account both the accuracy of classification and the features of videos.

Third, we can see that the average accuracy of difficulty of each student cluster is greater than 0.7 except the cluster at the “low” knowledge level. Meanwhile, the accuracy of importance of each student cluster is greater than 0.6, indicating that this approach is helpful to teachers’ personalized teaching. In addition, the video difficulty accuracy of student cluster at the “low” knowledge level is lower than that of other student clusters. This is because their video learning behaviors cannot truly reflect their real learning situation. Therefore, their learning behaviors cannot reflect the real difficulty of videos.

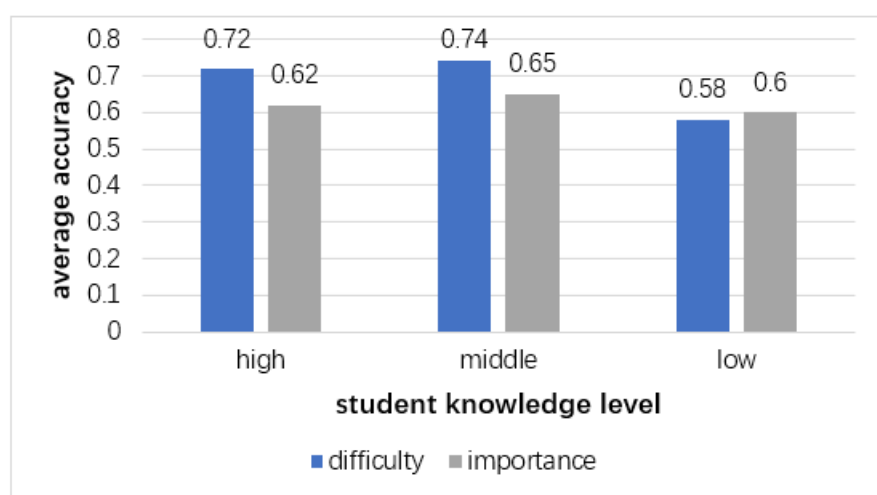


Figure 11. Average accuracy result.

- Applications in the personalized teaching

From the experiment, we can see that the same video has different difficulty and importance for students at different knowledge levels. In addition, the number of videos with high or low difficulty and importance for different students are also different. Therefore, for videos that are in the same difficulty or importance for students, a teacher can explain the videos to all students. For videos with different difficulty and importance for students at different knowledge levels, a teacher can only explain them to students who regard the videos as difficult or important. In this way, a teacher can explain different video content to different students using our approach in a flipped classroom. In conclusion, the proposed video classification approach can assist a teacher to carry out personalized teaching in practice.

## 6. Conclusions

MOOC videos are important learning resources in MOOC and flipped classroom-based teaching. Through the video watching data of students, we can obtain the personalized features of videos for students at different knowledge levels. Thus, teachers can be assisted to carry out personalized teaching in a flipped classroom. Existing approaches classify learning resources according to their content descriptions, whereas few of them consider the difficulty and importance of videos that are the primary concern of teachers before a flipped classroom. Furthermore, the difficulty and importance of a MOOC video are personalized, i.e., they vary with students at different knowledge levels. This paper proposes the MOOC video personalized classification approach using video watching and question answering data. Clustering analysis and process mining techniques are employed to classify videos according to the difficulty and importance for students at different knowledge levels. Because the results are obtained through the learning data of students, the classification results are objective. Meanwhile,

the results can be updated instantly when the learning data is changed or when teachers need to classify videos next time.

Compared with the existing works, the proposed approach measures the difficulty and importance of videos while considering the knowledge levels of students. Thus, this approach can implement the personalized classification of MOOC videos. In the actual teaching, a teacher can use existing video watching data and question answering data that can reflect the students' knowledge levels to obtain the personalized classification of MOOC videos. In this way, the teacher can adopt different teaching strategies for different students in a flipped classroom.

This work is the preliminary exploration of the personalized classification of MOOC videos in terms of difficulty and importance in the field of EDM. The questions that can be further studied are as follows. First, student clustering is the basis of the personalized classification of MOOC videos. Because we focus on the difficulty and importance of videos for students in this paper, we use the question answering data to cluster students. In the teaching practice, if we need to cluster students according to other characteristics of students, such as the engagement in the course, we need the learning data that can reflect these characteristics. Based on the obtained student clusters, the proposed approach can be further used to obtain the corresponding personalized classification of videos. Therefore, we need to study more clustering approaches of students using different learning data and clustering algorithms. Second, because the VLBP model is affected by the watching behavior of students, learning data that cannot reflect students' real learning situation can lead to some deviation in the video classification. Therefore, how to filter invalid data is a key point of the following works. Third, the proposed approach only considers four common structures in a VLBP model and it does not take into account more complex structures. How to analyze more complex structures of a VLBP model is also needed to be studied.

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## Appendix A Dataset Used in the Experiments

### 1. Question answering data:

The question answering data is available online at <https://pan.baidu.com/s/1zG7JkOg5pSDX1oji9CL4FQ>, and the extraction code is "5a5y".

### 2. Student learning sequence data:

The learning sequence data is available online at <https://pan.baidu.com/s/1JP5r8mjTtHCMoMK5jU8woA>, and the extraction code is "enbq".

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