

Review

Impact of Bullwhip Effect in Quality and Waste in Perishable Supply Chain

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Abstract: The bullwhip effect results from inefficiencies in the supply chain; in perishable products, the inefficiencies are quality in the supply chain and product waste. We carried out a literature review to determine the causes of the bullwhip effect and the supply chain's quality factors of this phenomenon's perishable products. Update the demand, the level of deterioration of the product, and the number of intermediaries is the causes of the bullwhip effect most investigated. On the other hand, the product's safety and the quality of the information are the quality factors of the chain of supplies of perishable products more researched. Future research should address the causes of human behavior that affect the bullwhip effect in the perishable goods supply chain.

Keywords: bullwhip effect; perishable supply chain; quality; waste



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1. Introduction

The supply chain connects customers with distributors, manufacturers, and suppliers. During this process, their decisions increase or decrease the cost of operation and service level provided to the client. One of the phenomena that occur is the bullwhip effect, which presents an amplification of the variability of demand upstream of the supply chain [1].

In this process, we evidenced that four causes generate this phenomenon, such as (i) Processing of the Demand signal; (ii) Surplus-missing rational game; (iii) Batch Order; (iv) Price variations [2] proposed some solutions to the causes found, for example avoiding various sources of forecasts, agreeing appointments for merchandise delivery, automatic replenishment program or sharing sales data among others.

The causes that generate the bullwhip effect can be differentiated between operational and human [3]. Within the operational causes [4] indicates that the price of substitute products may increase or decrease the bullwhip effect. [5] proposes to reduce delivery time in seasonal demand-supply chains. The complexity of supply chain operations driven by globalization and the amount of information generated at all times. [6] proposes an information system that allows visualizing the entire supply chain, improving resource management and flexibility; however, this increases the supply chain's complexity due to the amount of processed information. Although the bullwhip effect increased upstream of the supply chain, [7] shows that it is possible to manage the chain from suppliers, reducing the bullwhip effect, especially in commodities and semi-commodities.

When reviewing the bullwhip effect in perishable products, [8] indicates that research does not look at the level of waste, interaction with similar products, and impact over multiple periods. This process [9] states that it is better to focus on improving forecasting methods than clearly defining safety inventory.

Feeding more than seven billion people becomes an essential factor in guaranteeing food security; it is imperative to design operating models to reduce food waste [10].

This increase in the number of people in the world directs the gaze towards the loss and waste of food, directly affecting people's nutrition [11]. This population increase can reach 1.7% per year, making it necessary to guarantee food availability and improve the supply chain's effectiveness [12]. Ref. [13] shows us the interest of researchers in knowing the quality of the supply chain's performance and the technological and logistical tools to identify these factors.

The research has three objectives: (1) to identify the variables that are causing the bullwhip effect in supply chains; (2) establish the factors that affect the quality of the perishables supply chain and (3) articulate those quality factors of the perishables supply chain, which may be impacting the bullwhip effect. Paper seeks to identify the variables of the bullwhip effect by researchers, the type of solution they have proposed for the perishables supply chain, and the variables and factors not investigated yet, which will serve as future framework research.

2. Bullwhip Effect

2.1. Search Equation Causes Bullwhip Effect

The search equation focused on the variables that cause the bullwhip effect. During the process, the article of [2], due to its importance in proposing the first factors that cause the bullwhip effect in supply chains, will show the most relevant causes of the bullwhip effect create a complete framework on the generators of this phenomenon. Figure 1 shows the structure of the keywords used.



Figure 1. Search equation causes bullwhip effect. Reference: Authors.

We made a paper's search using the figure's 1 keywords in several databases (Web of science, Scopus, Taylor and Francis, MDPI and Wiley). After a carefully analysis of the papers found, 28 papers were used to derive the main variables, causes and effects of the bullwhip effect.

The supply chain becomes increasingly complex as technological development advances in the world. This complexity on the amount of information that those responsible for the supply chain must process [6]. This information makes supply chain management even more complex, and therefore the impact of the bullwhip effect. Ref. [2] raises the problem of the bullwhip effect as excess inventory upstream of the supply chain, one of the causes of losses of trillions of dollars and many days of inventory. This consequence of the bullwhip effect from operational causes and human behaviors [3] establishes that the operational causes are inherent to the same dynamics of the operation, while the causes of human behavior are inherent to the strategic interaction between two members of the supply chain.

The bullwhip effect can cause the expansion of demand upstream of the supply chain; it is evident that the possible causes of this are four: (1) processing of the demand signal, (2) excess-missing rational game, (3) size of the production order, and finally (4) variations in the price [1]. In the case of price variations, [4] proposes that the interaction between supply chains of substitute and complementary products may suffer an increase in the bullwhip effect due to the price coefficient and a slight variation in demand. Ref. [5] finds that many products have a seasonal demand behavior, the bullwhip effect increases in these cases when the lead time exceeds the demand cycle.

2.2. Causes Bullwhip Effect

Since ref. [2] established the four causes of the bullwhip effect: demand management, order batch, price variation, and the rational game of shortages; Other authors have

emerged who have dared to make contributions on other possible causes of the bullwhip effect, as well as those that turn out to be more relevant. Ref. [14] establish that causes bullwhip effect are similar in forward supply chain and closed-loop supply chain. Refs. [3,15] evidenced that the causes may be specific to human behavior and others specific to the operation, ref. [16] confirms that if decision makers understood the situation the face it, then made better decisions, and ref. [17] indicates that human attitude affect inventory factor. In the same way, it indicated that the causes proposed by [2] are part of the operation [3]. It added other causes of operations such as delivery time, inventory and supply policy, lack of synchronization, lack of perception of information, optimal operations without looking at the whole, company processes, and limited capacity, ref. [18] indicates that best way to solve bullwhip effect is ensure accuracy of information. On the other hand, the human causes included fear of running out of inventory, lack of training, and negligence when making decisions about orders.

Researchers like [5,19–23] indicate that demand management is a relevant factor when measuring the impact of the bullwhip effect. The seasonality of demand can cause sales promotions in periods of low demand; the variation in prices to boost sales can be another critical factor that increases the bullwhip effect. Refs. [4,14,19,24] indicate that price fluctuation amplifies orders upstream of the chain, in that order of ideas [17] indicates that the price variation is the most crucial cause of the bullwhip effect.

Regarding inventory and restocking policy, refs. [9,14,15] indicate that its control may become relevant to reduce the bullwhip effect. Refs. [6,17] they establish the lack of synchronization between the actors in the chain and the failure to share information as operational causes of the bullwhip effect, and ref. [25] ensures that information sharing reduces the influence of bullwhip effect [26] added more categories to the operational causes and found that the pressures caused by the commercial part of the company to meet sales goals and the number of actors in the supply chain and damage to production machines are additional factors that increase the whip effect.

The bullwhip effect review references [2] and his postulate on the causes of the bullwhip effect. This classification complete with the characterization of the bullwhip effect proposed by [3], which involves behavioral and operational reasons. Ref. [26] makes contributions such as the breakdown of machinery and the number of intermediaries as other operational causes. [7] proposes a new cause such as the level of deterioration of the product, found in “other causes”—the structure of the bullwhip effect’s causes shown in Figure 2.

Table 1 shows the identification assigned to each cause of the bullwhip effect in the supply chain, as well as the research that support the cause of the bullwhip effect.

Since ref. [2] identified the first causes of the bullwhip effect: demand update, order lot size, price variation, and the rational game of shortages, other authors have wanted to investigate this phenomenon through the causes identified by [2], thus increasing the amount of research around these causes. Other causes of the bullwhip effect are not as prevalent in research because they have not been identified in recent years yet. In recent years, ref. [3] proposed the classification of the causes of the bullwhip effect between operations and behavior, followed [15] consolidating the causes of behavior and in the last year [19] broadens the classification of operational causes, including “machine breakdowns” and “pressure for sales compliance.” Although other causes of the bullwhip effect identified along the supply chain, researchers should investigate in greater depth to know the level of impact of the bullwhip effect. The characteristics of the supply chains that it affects, to a greater extent, the types of products that are more susceptible to this phenomenon, among others. The causes of the bullwhip effect identified in recent years are beginning to make their way among researchers. The increase in the number of causes of the bullwhip effect corroborates the interest in studying this supply chain phenomenon.

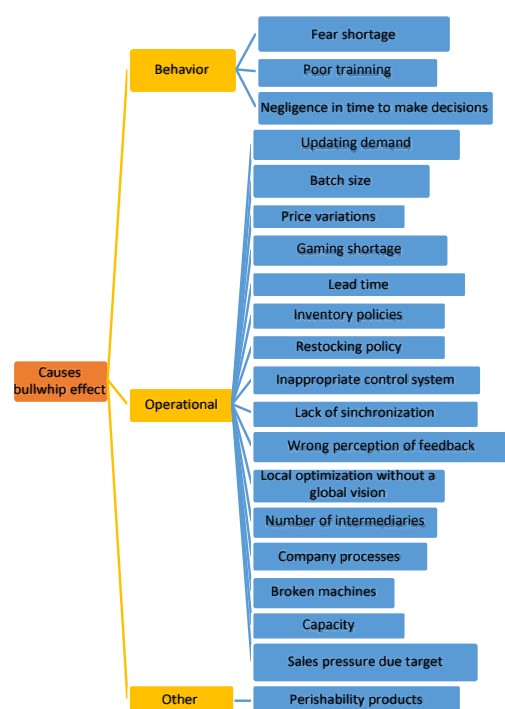


Figure 2. Causes of bullwhip effect. Reference: Authors.

Table 1. Causes bullwhip effect classification.

Classification	Description	Authors	ID
Behavior	Fear shortage	[3,15,17,20]	B-1
	Poor training	[3,15,16,20]	B-2
	Negligence in time to make decisions	[3,16]	B-3
Operational	Updating demand	[2,5,19–23,27]	O-1
	Batch size	[2,3,21,28]	O-2
	Price variations	[2–4,19,22,24,26]	O-3
	Gaming shortages	[2,3,21,29]	O-4
	Lead time	[4,5,21,28]	O-5
	Inventory policies	[3,9]	O-6
	Restocking policies	[19,20]	O-7
	Inappropriate control system	[3,18]	O-8
	Lack of synchronization	[6,22,25]	O-9
	Wrong perception of feedback	[3]	O-10
	Local optimization without a global vision	[3]	O-11
	Number of intermediaries	[22,26]	O-12
	Company processes	[3,14]	O-13
	Broken machines	[26]	O-14
	Capacity	[3]	O-15
	Sales pressure due target	[24,26]	O-16
Other	Perishability products	[7]	N-1

Reference: Authors.

3. Perishable Products

3.1. Search Equation Quality Factors Perishable Supply Chain

In the case of perishable products, the search focused on the factors that affect the perishable supply chain's quality. There are several definitions of perishable products, ref. [20] establishes as any processed or semi-processed substance that is useful for human consumption; however other authors such as ref. [21] adds that they must be of short duration. Figure 3 establishes the search equation for the characteristics of the perishables supply chain.



Figure 3. Search equation quality factors perishable supply chain.

We made a paper's search using the figure's 3 keywords in several databases (Web of science, Scopus, Taylor and Francis, MDPI and Wiley). After a carefully analysis of the papers found, 35 papers were used to derive the main characteristics of perishables products considering the quality aspects.

The goods that sell worldwide have a different added value according to the customer's level of satisfaction. It is said that the more satisfied the customer feels, the greater the added value of the product compared to another. In this game of added value to the customer, the supply chain causes can differentiate two categories in the research: durable products and perishable products. There is a high interference of perishable products; these products classify for lose value over time; Thus, many products fall into this classification [30].

The loss of value can affect the profitability of this economic sector. In the case of agricultural products, which are part of the family of perishable products, it can say that it is very profitable for producers and the community, given the many jobs it generates for the region. In this last decade, the changes that have occurred in the agricultural industry place it in an important position in the world economy, making it the main supply for various food processing industries [13].

3.2. Structure Perishable Products

When looking inside the supply chain of agricultural products, factors make it more complex than a traditional supply chain. Factors such as deterioration, the short useful life, the seasonality of the product, the variability of quality and quantity, as well as the specialized transport requirements and the environmental impact that some of them may cause, make the management of the more complex, expensive and unpredictable perishable products [31]. The complexity is significant in the case of perishable products. The time passes through the supply chain, and days of inventory in the warehouse, in the face of the variability of demand and transport, are minimal. Additionally, this complexity has increased globally thanks to the new approach, which has set aside a single step of the chain, such as production. Now the investigations are dealt with in the entirety of the supply chain [32].

Characterizing perishable products is not an easy task, as has been shown by research in which there has been confusion about products for animal, vegetable, fruit, processed consumption, etc., ref. [33] proposes a classification scheme for consumer goods traded in the world.

According to the classification this paper is focused on perishable products, and more specifically in the agricultural produce. Ref. [34] indicates that the perishable product is short-lived and the non-perishable is long-lasting. There are various factors such as product quality, logistics quality, and quality cost, Etc., which affect the quality of the perishables supply chain. Ref. [35], which in turn are part of the quality problems of the supply chain of the sub-category of agricultural products [13]. The food and Agriculture Organization of the United Nations FAO indicates that in the sub-category of edible products are agricultural production and animal products. For ref. [36], The loss and waste of food are among the factors that most affect the supply chain of the grocery sub-category; loss food is on two segments of products: (i) primary and non-basic vegetable products and (ii) primary and non-basic animal products. basic

From a theoretical point of view, eatable products are as next

“Refers to any substance, whether processed, semi-processed, or raw, intended for human consumption. It includes a drink, chewing gum, and any substance used in the manufacture, preparation, or treatment of food but does not include cosmetics, tobacco, or substances used only as drugs. Food products can be of animal or plant origin and are considered food from the moment that: (i) crops are harvest-mature or suitable for their purpose; (ii) animals are ready for slaughter; (iii) milk drawn from the udder; (iv) eggs are laid by a bird; (v) aquaculture fish is mature in the pond, and (vi) wild fish are caught with fishing gear [37]”.

Eatables products is a sub-category of perishable products [33]; that is why the loss and waste of these products is part of the quality factors that affect the perishables supply chain.

3.3. Factors Affecting the Quality of the Perishable Supply Chain

The structure of the supply chain for perishable products may vary between the different authors. [38] establishes the supply chain as inputs, processing, and outputs, where the inputs are pesticides, fertilizers, agricultural products, crops, dispatch orders, packaging, ingredients, and processes; in the processing are agricultural producers, product processors, and transactional actors; and finally, the outputs are all the goods and services delivered to the consumer. Refrigeration is a crucial element to guarantee the quality of fruits and vegetables, ref. [39] establishes lack of cooling infrastructure as a waste factor in the food supply chain, ref. [40] proposes a model where temperature is a constant but a capacity restriction. Ref. [41] proposes a supply chain that conserves the nutrients of these products starting from the producer or farmer, continuing with the packaging process, pre-cooling, primary transport, frozen storage, secondary transport, and retail. Ref. [42] proposes an attributes to keep food safety: traceability, transparency, time, testability, training, tactics and target. Ref. [43] indicates that quality technology helps retain perishable food characteristics.

FAO establishes a supply chain that starts from the processes that occur in the Farm, that is, Agricultural production, then Post-harvest handling & storage, Processing, Distribution, and Consumption [44]. Figure 4 shows the structure of the supply chain for perishable products proposed for this research.

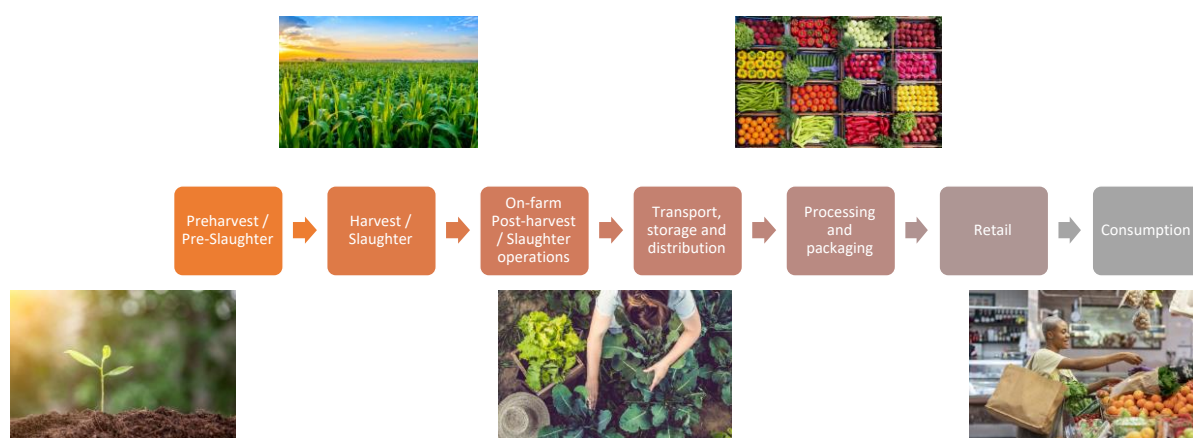


Figure 4. Structure perishable supply chain. Reference: Authors adapted from [37].

In the sub-category of agricultural products, some factors concern the production of these products globally; globalization, technological innovation, trade agreements, consumer sensitivity, and environmental concern can increase or decrease these products [33]. However, waste has been gaining strength in recent years as the most important factor that concerns the supply chain of agricultural products, ref. [36] establishes that 30% of the food produced in the world lost along the supply chain, ref. [33] indicates that between 20% and

60% of food lost in the post-harvest stages of the supply chain. Ref. [33] identifies some areas of the supply chain of agricultural products that have the most significant impact on food loss and waste: (i) demand forecasting, (ii) production planning, (iii) inventory management, and (iv) transportation. Ref. [39] adds other elements that impact the waste of products such as shared information, number of intermediaries, lack of cooling infrastructure, lack of scientific harvesting methods, poor logistics infrastructure, poor design of the logistics network, lack of packaging and design, lack of process standardization, lack of traceability [45] and inadequate training.

Waste has increased in recent years due to population growth [37]; however, it is necessary to broaden the vision of the supply chain and analyze the factors that affect not only waste but also the quality of the supply chain of agricultural products [13] identifies thirteen quality factors that affect the supply chain of agricultural products: sustainability management, information management, logistics management, coordination and collaboration management, strategic management, inventory management, demand management, safety management food, performance management, integration management, supplier management, quality management. Quality system provides a guide to improve customer relationship and better monitor processing [46]. Otherwise ref. [47] identify another quality factors such as commitment, communication, product quality, satisfaction, information quality, leadership, training, environment factors, quality protocol, personal relationship and financial support.

Similarly, as this researcher can identify factors that affect the quality of agricultural products, the author can also identify quality factors that affect the supply chain of perishable products. Ref. [35] establishes the following factors: quality of relationships [48], cost of quality, quality assurance, extrinsic quality, product quality, product safety, logistics quality, quality of human resources, quality of information technology, marketing quality, quality of performance, refs. [49,50] sustainability, and ref. [45] says traceability is becoming a marketing factor itself.

The classification of the quality factors of the supply chain of perishable products was carried out by [35]; it follows by other authors, who corroborate the impact on the quality of the supply chain. Table 2 details the quality factors that affect the supply chain of perishable products and the consequence it generates.

Table 2. Factors affecting the quality of the perishable goods supply chain.

Quality Factor	Consequence	Authors	ID **
Relationship	Collaboration and trust	[13,35,47,48,51,52]	PSC 1
Cost	High cost of the supply chain, wrong payment system	[35,53]	PSC 2
Quality assurance	Lack of quality standards, quality policies, and quality attributes	[35,46]	PSC 3
Extrinsic quality *	Poor processes with suppliers, retailers, and quality deliveries	[13,35,49], [39] *	PSC 4
Product quality *	Low quality raw materials, nutritional and resource quality	[13,35,47,54–56], [34] *, [52] *	PSC 5
Product safety *	Low level freshness, inappropriate packing, lack of traceability	[13,35,42,54,56,57], [33] *, [52] *	PSC 6
Logistics quality *	Low quality of roads, distribution and logistics operation	[13,35,40,55,56,58], [33] *, [34] *, [52] *	PSC 7
Quality of human resources *	Low quality of morale, quality of work, low level of education	[13,35,47], [34] *, [39] *	PSC 8
Information technology quality *	Lack of clarity in product information, information quality, wrong forecast, and data quality	[13,35,43,45,55], [34] *, [39] *, [52] *	PSC 9
Marketing quality	There is not brand care	[35,45,52]	PSC 10

Table 2. Cont.

Quality Factor	Consequence	Authors	ID **
Performance quality	Erroneous or non-existent performance measures, low customer perception, quality indexes	[13,35,59]	PSC 11
Sustainability	Non-existent or low level of application of the sustainability strategy, of animal and flora protection	[13,35,47,49,50,54,60]	PSC 12

* In addition to the consequences they generate, they are also the ones most responsible for food waste ** PSC: Perishable Supply Chain. Reference: Authors.

Factors that only affect the quality of the perishables supply chain investigated to a lesser extent than those that affect the quality and food waste. It is striking that factor such as “quality cost” have been investigated only by [35,53] within the articles analyzed in this review. Regarding food loss and waste, ref. [36] focuses on agricultural and animal production products for human consumption; under this classification is that [33,34,39,52] identify the factors that most generate food waste (see Table 2).

4. Bullwhip Effect in Perishable Supply Chain

4.1. Search Equation for the Bullwhip Effect and Perishable Products

The articulation of these two concepts seeks to understand the characteristics of perishable products that motivated the researchers to relate them to the variables that cause the bullwhip effect. In this research, information searched in databases with international peer review and the search equation involved concepts from the two previous reviews, allowing the results focused on variables and characteristics articulated to reduce the bullwhip effect in the supply chain of perishable products. The selected articles had to comply with a theoretical or case study proposal to reduce the bullwhip effect in the supply chain of perishable products. Figure 5 establishes the keywords used.

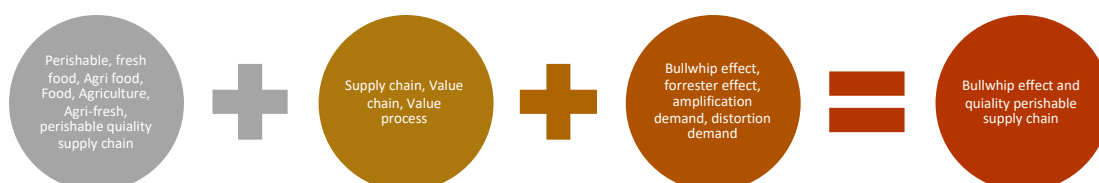


Figure 5. Literature review bullwhip effect and perishable.

The result obtained was limited in that the keyword “Bullwhip effect” was used together with the other keywords. In the first review, for research, were selected 485 articles; however, the search was reduced to 121 articles when this keyword included it.

We choose the articles referenced in the research, it was necessary to read each one of them in detail since in many of them, the bullwhip effect was not the focus of the research, others did not refer to the perishable product or fresh food such as the main case, but as a reference to consider for the investigation of another durable product. At the end of the process, 27 articles were selected that identify the causes of the bullwhip effect within the supply chains of perishable products, taking into account the quality factors of perishable products.

Table 3 describes the 27 items bearing in mind the causes of the bullwhip effect and the quality factors of the perishables supply chain.

Table 3. Description of articles in quality factors and causes of the bullwhip effect in perishables supply chain.

Author(s)	Summary
[61]	The short shelf life of perishable products raises concerns in the supply chain, and this generates actions such as promotions that alter demand management and generate the bullwhip effect.
[62]	The management of substitute products plays a vital role in the chain of perishable products due to their short helpful life; for this reason, factors such as inventory policy and the batch order lot of the products reduce the bullwhip effect. in supply chains of perishable substitute products.
[63]	Food waste in traditional and e-business models is an indicator of inefficiency in the supply chain, and inventory and restocking policy is proposed through a simulation using System Dynamics to reduce the bullwhip effect.
[64]	Some links in the supply chain of perishable products do not communicate with each other, creating uncertainty in demand and delivery times. The problem increases by the number of intermediaries in the supply chain; therefore, it seeks to design a simulation model of system dynamics, which determines how these factors impact a three-level food supply chain (manufacturing, distribution, retail) in order to reduce the expansion of demand among chain actors.
[65]	Characteristics of agricultural products are seasonal production; the delivery time is causing an imbalance between demand and supply, causing the bullwhip effect; authors propose an inventory model to reduce the cost of an agricultural supply chain of two steps.
[66]	The long production times, the short time to sell, and the uncertainty of the demand make perishable products a challenge for the managers of this supply chain, and the lack of a mechanism to share information is causing the bullwhip effect. A model based on system dynamics to reduce the bullwhip effect. Authors conclude that sharing information such as inventory level, delivery time, and sales price help to reduce the bullwhip effect.
[67]	Inventory management is essential in perishable products because the products can deteriorate quickly; Delivery time and production time are variables that increase the bullwhip effect. Therefore, it proposes to design a predictive model of demand and inventory to mitigate the bullwhip effect in perishable products.
[68]	The short helpful life of perishable products can be compensated with the sale of substitute products and there reduce the loss and waste of food; this situation generates changes in demand, it proposes to design a DSS (Decision Support System) that allows to identify the demand at the point of sale and decrease the amplification of demand.
[69]	The variability of demand in the supply chain for perishable products causes several inefficiencies in operation. This variability of demand increases the risk of product loss due to rapid deterioration, and it proposes to apply the Cluster method to group the different products based on characteristics such as seasonality, promotion, and uneven pattern (main generator of the bullwhip effect), with them in order to improve the forecast that applies to each cluster.
[10]	Food safety must guarantee by reducing waste. It identifies that the resupply policy and the number of intermediaries are causing the bullwhip effect; a new replenishment model seeks to reduce the level of the bullwhip effect in supply chains of two-tier perishable goods.
[70]	The barrier that exists in the information of the supply chain of perishable products and the seasonality of demand and the variation of prices can affect the synchronization of the actors in the supply chain, generating the bullwhip effect. It proposes applying the strategy of sharing information in a farm-supermarket docking system of a company such as Carrefour for agricultural products to reduce the bullwhip effect and reduce the transport and intermediary time of the products.
[71]	The deterioration rate is a quality factor in the perishables supply chain; it affects the inventory policy. The aim is to design an inventory control system through the LQ Optimal model, which guarantees product sales without increasing the bullwhip effect.
[72]	Factors such as transportation and storage deteriorate the perishable product and increase the bullwhip effect in the supply chain; therefore, an inventory control system proposes to reduce the deterioration of the product in storage, transport, and at the same time, the bullwhip effect.
[73]	The ignorance of the deterioration time of perishable products and the variability of the delivery time makes the supply chain complex manage. These conditions raise the challenge of managing demand (causing the bullwhip effect), especially when you have more than one supplier. An LQ control system proposes that allows to guarantee a satisfactory inventory level for the customer and at the same time does not exceed the allowed storage.
[74]	The seasonality of the demand for perishable products and the aggregation of data (level of detail of the information) can increase the bullwhip effect and its measurement; It is evident that these conditions affect the generation of the bullwhip effect.

Table 3. Cont.

Author(s)	Summary
[75]	The lack of coordination between the actors in the perishables supply chain is a quality factor present in this product type. Demand management becomes a more complex activity, generating the bullwhip effect. The authors design a model for measuring and managing the bullwhip effect in supply chains.
[76]	The useful life of perishable products is a factor that challenges many administrators. In this case, we studied how this factor affects the size of orders since this is causing the bullwhip effect. The author designs an inventory model to identify how the deterioration of perishable products affects the batch order between the retailer and the supplier.
[77]	Product deterioration increases operating costs, and a non-linear inventory model proposes to reduce the bullwhip effect.
[78]	The cost caused by lost sales, the loss of the client, and the waste of products due to their expiration create uncertainty in operation. Three forecasting methods are proposed, such as ARIMA, ARIMAX, and Transfer function model, to decrease the uncertainty of demand and the bullwhip effect.
[79]	The increase in the demand for perishable products that move throughout the regions requires more significant challenges; therefore, it seeks to implement an IoT scheme in logistics processes that reduce this uncertainty and minimizes the bullwhip effect and improves the quality of the information in real-time.
[80]	The low collaboration between the actors in the perishables supply chain does not allow producers to have a complete vision, which implies a significant variation in prices and in-between times, increasing the bullwhip effect.
[81]	With the variety of perishable products and their demand, it is analysis to understand the lack of synchronization between the actors in the supply chain. RFID technology is an opportunity to improve supply chain management. Its implementation in perishables helps to have the demand signal in real-time, which is an essential element that impacts the bullwhip effect.
[82]	The characteristics of resupply and errors in the demand of food served on Indonesian trains are causing losses and an increase in the bullwhip effect; a mathematical model is proposed that minimizes the impact and decreases the bullwhip effect.
[83]	The retail of the fresh vegetable sector in India is growing. This forces to improve the quality processes with suppliers and customers, as well as the competitiveness indicators. It seeks to determine the attributes that packaging and retail must have to improve inventory management. It found that the supplier must make its daily supply process, purchases, and inventory handle it as a management of two combinations and propose to share information to reduce the bullwhip effect.
[84]	The research seeks to reduce the bullwhip effect in a supply chain of dairy products, which have relationship problems between the actors in the chain. The study proposes the mobile average forecasting application and optimization with Agent-Based Modeling to attack the two causes of the bullwhip effect, the price variation, and the demand variation.
[53]	The article focuses on the sustained growth of the cultivation of organic products in the Brazilian supply chain. A conceptual model based on the theory of costs designed to reduce the bullwhip effect, taking into account the variation in demand.
[85]	The quality of the information in the financial statements of the perishables supply chain is essential to measure the bullwhip effect. Depending on the economic and operational performance, the increase in this phenomenon identifies over the years. It shows that this phenomenon exists in all industries through financial data on sales and purchases, some more than in others. A model for measuring the bullwhip effect proves that it occurs every time we move away from the final consumer and can impact more than 60% of the variation in demand.

The analysis of the articles allowed us to know the value they contribute to the reduction of the bullwhip effect in the supply chain of perishable products. In this process, the causes of the bullwhip effect most studied by the researchers, and the quality factors of the supply chain of perishable products associated with these causes (see Table 4). We identify the phases of the supply chain of perishable products to which the 25 articles analyzed point in their investigations; according to [37], which identifies seven phases of the perishable product supply chain (see Figure 4). Table 5 classifies the articles according to the phase of the supply chain in which their research.

Table 4. Classification causes bullwhip effect vs. Quality factors perishable.

Causes Bullwhip Effect	Quality Factors of Perishable Supply Chain												TOTAL	%
	PSC1	PSC2	PSC3	PSC4	PSC5	PSC6	PSC7	PSC8	PSC 9	PSC10	PSC11	PSC12		
B1													0	0.0%
B2													0	0.0%
B3													0	0.0%
O1	[64]			[83]		[61,68,69,82]			[73,79]		[83]		7	17.1%
O2						[62,76]			[65]	[62]			3	7.3%
O3	[80]					[82]							2	4.9%
O4													0	0.0%
O5	[64,80]					[67,82]			[65]				4	9.8%
O6						[62,63,71,77,82]				[62]			5	12.2%
O7	[75]					[10,63]							3	7.3%
O8									[74]				1	2.4%
O9				[70]	[81]	[66,81]			[66,70,81]	[66,70]			3	7.3%
O10													0	0.0%
O11													0	0.0%
O12	[64,75]			[70]		[10]			[70,73]	[70]			5	12.2%
O13									[85]		[85]		1	2.4%
O14													0	0.0%
O15													0	0.0%
O16													0	0.0%
N1		[78]				[62,72,76–78,82]	[72]		[73]	[62]	[78]		7	17.1%
TOTAL	3	1	0	2	1	15	1	0	8	3	3	0		
%	8.1%	2.4%	0.0%	5.4%	2.4%	40.5%	2.4%	0.0%	21.6%	8.1%	8.1%	0.0%		

Table 4 shows which are the causes of the bullwhip effect most studied in the 25 articles: update of the demand with 17.1%, the inventory policy and the number of intermediaries with 12.2% each; It also shows which are the most studied quality factors of the perishables supply chain in the causes of the bullwhip effect: product safety with 40.5% and quality of information and information technologies with 21.6%.

The interest in investigating the bullwhip effect in the supply chain of perishable products show in Figure 6. After [1] established the first causes of the bullwhip effect in traditional supply chains, the study of the bullwhip effect began to gain relevance, only until [75] proposes the first postulate to measure the bullwhip effect. In the last decade, and with the exponential increase in the world population and the recent interest of the Food and Agriculture Organization of the United Nations FAO in guaranteeing food security, the interest in measuring the bullwhip effect in product supply chains perishables has been on the rise.

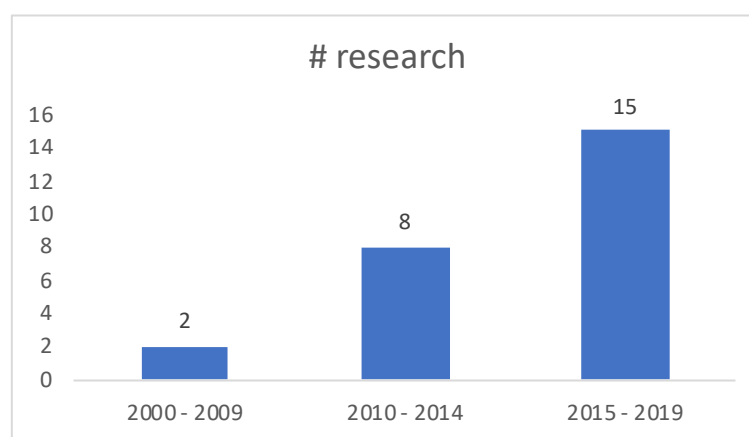


Figure 6. No. research published. Reference: Authors.

The published articles specialize in some phase of the supply chain. Table 5 establishes the phases of the supply chain for perishable products, keeping in mind [37], There, the phase or phases of the supply chain to which each investigation points are classified, showing that most of these articles are focused on the last phases of the supply chain of perishable products [54].

Table 5. Phased characterization of the perishables supply chain.

Phases of Perishable Supply Chain	Author(s)
Pre-Harvest	-
Harvest	[70,79]
On Farmer Post Farmer/Transport Storage	[70,79]
Processing and Packaging	[63–66,70,71,73,77,79,81]
Distribution	[10,62,64–67,70–76,78,81,82,85]
Retail	[10,61–63,66–72,74–83,85]
Consumption	-

4.2. Types of Perishable Products Analyzed

The development and solution of the problems raised in the articles are based initially on obtaining the data. The verification of the results begins with the source of the data, and here we find first the data collected directly from the companies that present problems related to the bullwhip effect in their chain of perishables. Secondly, data is collected based on the random generation of data with the proposed models.

The types of products were also a point of classification in the articles investigated. Table 6 identifies the types of perishable products investigated and the typology of the solution, whether it is a case study or a real case. In the type of solution, the models used to

reduce the bullwhip effect in the supply chain of perishable products were also identified (see Table 7).

Table 6 also shows that most of the research is related to agricultural products; this may mean an interest in researchers related to the increase in world population [12].

Table 6. Type of perishable products analyzed.

Type of Perishable Product	DATA	
	Real Case	Case Study
Perishable	[63,79]	[66,71–73,77,85]
Obsolete/Out date	[64]	
Deteriorate/Decay:		
Non-eatables		
Eatables:		
Animal/Birds and their produce	[76]	
Agricultural produce:	[65,81]	[80]
Long shelf life	[70]	
Processed produce	[10,61,68,74,75,78,82]	
Fresh produce	[69,83]	[62,67]

The information available in the supply chain can limit the investigation of the supply chain of perishable products. On the other hand, there is a strong tendency to investigate agricultural products within the perishables family, where one of the factors that drive this interest is the increase in the world population [10].

4.3. Solutions Models

Each of the articles addresses one or more causes of the bullwhip effect in the supply chain; however, conditions of perishable products could generate the bullwhip effect. Likewise, each article addresses the problem of the bullwhip effect through several phases of the supply chain, and Table 7 indicates the solution model used in each investigation, taking as a reference the classification proposed by ref. [86].

Table 7. Solutions models.

Kind of Solution *	Author(s)
ILP	[10,65,74]
NLP	[71–73]
MOLP	[62,76,77,79]
SM	[10,65,67,70,76,80,83]
DP	[63,64,66]
HEU	[77,78]
STAT	[61,67,68,74,75,78,81–83,85]
ML	[68,69]

* ILP: Linear programming Mixed integer/integer linear programming; NLP: Non-linear programming; MOLP: Multi-objective linear programming; SM: Simulation models; DP: Dynamic programming; HEU: Heuristics algorithms and metaheuristics; STAT: Statistics analysis; ML: Machine Learning.

5. Discussion

Jhonson & Jhonson initially investigated the bullwhip effect in the supply chain was initially investigated by Jhonson & Jhonson by showing an increase in the variability of their inventories and their demand throughout their supply chain [87]. The phenomenon continues investigated in the following years, at the end of the 90s. Ref. [2] identified four causes that may be generating the bullwhip effect: demand update, price variation, order

batch, a rational game of shortages. Research in the last 20 years has made it possible to identify additional causes of the bullwhip effect and classify them according to human behavior and the behavior of the company's operation [3,26].

Research on perishable products began to gain importance due to the worrying increase in the world population [10,11], which leads to a growth in the consumption of perishable products and, at the same time, losses of 5 trillion dollars [79]. The growing interest in studying the loss and waste of perishable products refers to the amount of research around the bullwhip effect in the supply chain of perishable products. Refs. [13,35,54,55], identify sustainability and waste as a factor affecting the performance of the perishable goods supply chain. Refs. [62,68,73,76,79,82], identify that the waste factor and level of degradation is one of the causes of the bullwhip effect in the supply chain of perishable products.

Investigations of the bullwhip effect focus on the later phases of the supply chain of perishable products, particularly in the phases of Distribution and Retail [54]. Although the bullwhip effect has a more significant impact when we are closer to the supplier [1], research in these early stages of the supply chain is scarce, and it does not allow quantifying the full impact of the bullwhip effect on the entire supply chain.

The perishable products investigated can be classified according to the structure of [33]. It is evident that the category "agricultural produces" are the most investigated types of product, its importance may be due in a certain way to the fact that [36] classifies it as relevant in their fight for the food security of humanity, and also for the strategic importance they can take in decision-making [88]. The interest in solving the consequences of the bullwhip effect in the supply chain of perishable products is moving towards the "real case", while the "case studies" has lost ground in the interest of researchers, who see in the rates of solutions to real cases, a way to test your theories in the real world.

The use of statistics and simulation models to solve the bullwhip effect in the supply chain of perishable products is evident, the possibility of finding correlations between the causes and variables of the bullwhip effect, validations of the proposals made, and regressions to find Forecasts are driving solutions to these problems, also the application of Agent Based Models ABM to improve the coordination between the echelon in a supply chain [84]. Simulation models are another tool used to a great extent to know the new parameters that can reduce the bullwhip effect in the supply chain of perishable products. Machine learning and heuristics models are the least used to provide a solution to the bullwhip effect in the supply chain of perishable products; it will be interesting to see how the new business dynamics around the increase in data can change the way it addresses new solutions.

The level of product deterioration and demand update processes were the most investigated causes in this literature review, secondly are the causes related to inventory policy and the number of intermediaries. These four causes of the bullwhip effect represent almost 60% of the total articles investigated, which may be a sample of the most common causes of the bullwhip effect in perishable products. On the other hand, the quality factors investigated in the supply chain of perishable products are even more concentrated than the causes of the bullwhip effect; Product safety and the quality of information and its information technologies represent 62% of all quality factors, this being the characteristics most taken into account by researchers in the supply chain of perishable products.

6. Conclusions

Research on the causes of the bullwhip effect is a journey that began with [87] when first identifying this phenomenon. Today there are human and operational classifications for the causes of the bullwhip effect, to the point that it is possible to go more in detail and find sub-classifications that show new elements such as machinery maintenance plans and changes in the methods to process information such as causes of the bullwhip effect in the supply chain [26]. According to the review carried out, we can conclude:

- The causes of the bullwhip effect most investigated in the supply chain of perishable products are demand update processes, the level of deterioration of the product, the inventory policy, and the number of intermediaries.
- The quality factors of the supply chain of perishable products most investigated to reduce the bullwhip effect in the supply chain are the safety of the product and the quality of the information and its information technologies.

Future research should review how the bullwhip effect affects human behavior in perishable product supply chains, and no research articulates these two variables. Similarly, there is no research on the causes of the bullwhip effect in perishable products: rational game of shortages, wrong perception of feedback, local optimization without a global vision, machinery breakdown, limited capacity, and pressure to meet production goals. Similarly, the quality factors of the supply chain of perishable products not investigated yet as variables of the bullwhip effect are quality assurance, quality of human resources, and sustainability.

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Abbreviations

The follow abbreviations are used in this manuscript.

FAO	Food and agriculture organization of the United Nations
PSC	Perishable supply chain
LQ	Linear quadratic
RFID	Radio Frequency Identification

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