



Emotional Communication, Organizations, and Sustainability

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Message from the Guest Editors

The study of emotional communication in organizations has gained momentum over the last 30 years as researchers and practitioners recognize how emotions shape and are shaped by organizations and members. The ways organizational members communicate and learn emotional rules through organizational socialization processes, perform emotions through emotional labor, manage their own and others' emotions through emotional intelligence, and spread emotions through emotional contagion all influence member and organizational sustainability. Importantly emotional communication in organizations has sustainability implications for member commitment, satisfaction, organizational citizenship behaviors, engagement, and mental and physical health among other outcomes. Emotional communication can create positive organizational climates where employees and organizations thrive or toxic cultures that tolerate or even encourage harassment and bullying which threatens long-term sustainability.

Special Issue focuses on emotional communication in organizations to further understanding of this topic and generate practical solutions for organizations and their members to promote sustainability.





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Message from the Editor-in-Chief

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